



9 August 2021

Dear Grafton Resident family members

We continue to remain vigilant against COVID-19 and our number one priority is the safety and well-being of our residents and staff.

Over the weekend we had a visitor to the home who has been identified as a casual contact of a positive COVID-19 case. Due to the vulnerable people we care for we have made a decision to put the home into precautionary visitor restrictions until we have received updated advice from the Public Health Unit.

All of our residents are asymptomatic.

We will continue to update you as and when we receive advice.

Our staff can support your loved one to make or receive video or phone calls. Please contact reception on 6642 3255.

We appreciate your support during this time.

Yours truly

A handwritten signature in black ink that reads "Graeme Prior".

**GRAEME PRIOR**  
Chief Executive Officer