



23 September 2021

Dear Resident family members

Thank you for your support over the last few months with the stay-at-home orders in NSW. This has been a very challenging time for everyone but keeping our residents and staff safe has been our number one priority.

Our NSW COVID Taskforce has been meeting almost every day during this period in order to maintain vigilance against COVID-19 entering our Homes.

All staff in our Homes have now received at least one dose of a COVID-19 vaccine, in line with Public Health Orders. A small number of staff have not yet received their second dose of the COVID-19 vaccine, and we are working closely with these staff to ensure timely take-up of the second dose. I am very proud of our staff for taking the initiative and helping to protect the very vulnerable people we care for. It shows the respect and commitment they have to our residents.

The NSW Government is starting to ease some restrictions for the general public. We are monitoring this closely and will work with the public health units and our staff to ensure a safe way for everyone to come back into our Homes and visit their loved ones when Public Health Orders allow. We will continue to keep you updated as changes occur.

In line with current Public Health Orders, our staff are supporting our residents who have the desire and the capacity to walk outside the facility to take advantage of the opportunity to walk within one (1) kilometre of the Home.

All of our residents remain asymptomatic and we are grateful for all of the support we have received from our families and dedicated staff who have gone above and beyond during this time.

Please do not hesitate to contact the Home if you have any questions regarding your loved one.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer