



1 November 2021

Dear Resident family members

We are truly grateful for your support during the reopening up of NSW in mid October.

We understand the precautions we put in place were burdensome for you to visit family members, the reason we took the extra precautions was we wanted to ensure we kept our residents and staff safe. We do apologise if this information was not communicated effectively and caused confusion.

We have received updated advice from NSW Health today regarding further easing of restrictions.

From 1 November visitation restrictions will change to allow two (2) fully vaccinated people aged 12 years and over plus two (2) children aged under 12 to visit a resident in a 24-hour period.

Visitors aged 12 years and over must be fully vaccinated and have received a second dose at least 14 days prior to the visit, or if under 12 years must abide by the rules below. Where visits include a child under 12 it is strongly recommended, where possible:

- the visit is in an outdoor area
- the child should wear a mask
- arrange Rapid Antigen Testing (RAT) prior to a visit

Visits should not be in any inside communal areas. All visitors must wear a surgical mask while visiting indoors but are no longer required to wear goggles/face shields.

Visitors are no longer required to provide evidence of having had a 2021 Influenza Vaccination.

Up to two (2) unvaccinated people may visit a resident for an end of life visit. They must always wear a surgical mask and the visit must be solely inside the resident's room. Hall & Prior will request that any unvaccinated visitor attending an end of life visitor undergo a Rapid Antigen Testing (RAT) prior to entering the facility.

Fully vaccinated staff and visitors are not permitted to enter an aged care facility if they have returned from overseas in the last 7 days. They must have had a negative COVID-19 test taken on or after day 7 following their arrival. Any other person who has returned from overseas is not permitted to enter an aged care facility until 14 days have passed since their arrival, and providing they meet all other entry criteria.

Residents may leave the facility but must abide by the Public Health (COVID-19 General) Order 2021.

Staff are not permitted to enter an aged care facility unless they have received two doses of a COVID-19 vaccine. Staff are still required to wear a surgical mask while in a residential aged care home but are no longer required to wear goggles/face shields.

Advice from NSW Health is being updated regularly and we will be keeping you informed as and when this is received. If you are unsure or have any questions regarding this information please do not hesitate to contact our General Manager, Kris Healy on 9427 8978.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR