



1 December 2021

Dear Resident family members

Our number one priority is the safety and well-being of our residents and staff.

We have received updated information from NSW Health regarding visitors entering residential aged care homes who have returned from overseas and countries of concern. Visitors are not permitted to enter an aged care home if they have :

- been to an overseas [country of concern](#) in the last 14 days
- been to any other overseas country (not of concern) in the previous 14 days, unless they are:
 - fully vaccinated and have received a negative PCR test 7 days or later after arrival in NSW
- Travelled overseas as international flight crew in the last 14 days

We understand this is a difficult time for everyone and we ask if you are unsure of the requirements that you contact the Home to speak to the Director of Nursing or Registered Nurse on duty. Thank you for your support.

We also wish to advise that our COVID-19 Taskforce and our Directors of Nursing have discussed today the provision of safe Christmas parties for our residents and families. Due to updated restrictions, we are currently reviewing how we have families involved in celebrating Christmas this year and will be communicating this once we have finalised plans.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer