



1 March 2022

Dear H&P resident family members

Our number one priority is the safety and well-being of our residents and staff.

Hall & Prior currently have no confirmed cases of COVID-19 in our homes in WA, this is very pleasing news and we remain prepared and confident.

The WA Premier has announced further restrictions effective from 12.01am, Thursday, 3 March when WA opens its borders after two years of uncertainty.

These new restrictions include only two (2) visitors per resident per day, exemptions apply for compassionate reasons. Given the restrictions on numbers allowed to visit we recommend phoning the Home ahead to confirm your visit. This will assist us to manage your visit successfully. Please pass this request onto other family members to avoid any disappointment if you do arrive at the Home.

Hall & Prior have previously advised we are introducing surveillance Rapid Antigen Testing for staff, visitors and contractors. This is another line of defence against COVID-19 and we are happy to supply a RAT on arrival at the Home when one is required.

Masks are still required when and while visiting and we encourage social distancing for all visitors. We can supply a surgical mask for you.

If you have any concerns regarding your loved one please do not hesitate to contact the Home, we are also happy to arrange video or telephone calls if you are unable to visit.

We are all in this together against COVID-19.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer