Compassionate people, dedicated to care

HALL & PRIOR
Health & Aged Care Group

29 July 2022

Dear Karingal Green resident family members

Our number one priority is the safety and well-being of our residents and staff.

We wish to advise that we currently have two residents who have returned a positive result to COVID-19 from a Rapid Antigen Test. This is considered as an outbreak.

As a way of background, under the Communicable Diseases Network Australia (CDNA) guidelines a Residential Care Facility COVID-19 outbreak is defined as either:

- Two (2) or more residents of a residential care facility who have been diagnosed with COVID-19 via RAT or PCR test within 5 days and has been onsite at the residential care facility at any time during their infectious period; or
- Five (5) or more staff, visitors and/or residents of the residential care facility diagnosed with COVID-19 through RAT or PCR test within past 7 days who worked/visited during their infectious period.

We will continue to monitor our residents for symptoms and have arranged for PCR testing.

Hall & Prior work closely with the Public Health Operations (SHICC) in managing all outbreaks in our Homes and we have a WA COVID Taskforce that meet weekly to discuss any issues arising from COVID-19.

All communications to families will be sent from the Office of the CEO. Should your loved one have symptoms or have a positive result from a test we will contact the family before sending a broader communication. This will be done by the RN on duty.

Our staff are confident and continue to conduct a Rapid Antigen Test prior to the commencement of each shift.

Visitors as per WA Health Directions are welcome to the home, we encourage you to make a booking to enable a safe visit. Visitors will be required to wear PPE, we are happy to supply this.

Should there be any changes to your loved one we will contact you. If you have any questions or concerns please do not hesitate to contact the RN on duty.

We are all in this together against COVID-19.

Yours truly

GRAEME PRIOR

Chief Executive Officer