



8 September 2023

Dear Hall & Prior resident family members

Our number one priority is the safety and well-being of our residents and staff.

We have received updated advice from NSW Health and we are really excited to announce that:

- Effective from **Monday, 11 September 2023**, the following will apply:
  - Visitors and staff will **not be required to wear a mask** while in our Homes (unless the Home is experiencing an outbreak).
  - Staff and visitors are **no longer required to complete a RAT** prior to attending work (unless they are a close contact – see below).
- With the relaxation of these measures, it is vitally important that all visitors and staff **continue to monitor for symptoms**:
  - Visitors and staff **must not** enter if experiencing any cold or flu symptoms such as cough, fever, sore throat or runny nose..

Visitors and staff who have been a **close contact** in the past 7 days must wear a **P2/N95** mask in the home. Staff who have been a close contact must perform a **Rapid Antigen Test** before every shift for at least 7 days.

We will continue to review this decision and if necessary request masks be reinstated should we see an increase in COVID-19 numbers.

If you have any concerns or questions, please do not hesitate to contact the Management Team or RN on duty.

We are looking forward to seeing lots of smiling faces and recognising people in the corridors again.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

**GRAEME PRIOR**  
Chief Executive Officer