



MERTOME

RESIDENTIAL AGED CARE HOME



HALL & PRIOR

Health & Aged Care Group



*We look forward
to welcoming
you to our home*



Welcome to

MERTOME

AGED CARE HOME



Mertome Aged Care Home is part of the Hall & Prior Health & Aged Care Group: a family-owned organisation with a passion for providing quality aged care.

Our home is led by an experienced Director of Nursing who works alongside a team of compassionate, dedicated professionals to ensure that you feel well cared for.

We provide each person in our care with tailored support so they are able to continue enjoying meaningful and happy lives.

Our staff strongly believe in inclusivity, and we acknowledge the specific needs of every individual.

We welcome people from culturally and linguistically diverse backgrounds, as well as gender-diverse backgrounds.

A place
TO CALL HOME



Surrounded by the lush gardens of Mertome Retirement Village, there are also sunlit courtyards and communal lounges – perfect for catching up over a cuppa.



Mertome is a family-oriented home. We welcome our residents' family and friends to visit as often as possible to join in with activities, enjoy morning and afternoon teas, or catch up over a cup of tea in one of our lounges, gardens and patio areas.

Staying active and socialising is an important part of a healthy lifestyle. Our activity program is filled with a variety of therapies, events, exercise and crafts for you to participate in. The activity program changes each month to keep things fun and interesting, featuring bus trips, outings, theme days, movie days, arts and crafts and concerts at the home.

Our compassionate staff are experienced in providing dementia care and palliative care, supported by Mertome's strong links with community services.

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home*



Care at **MERTOME**



It's our priority to ensure that you feel safe, secure and at home. For your peace of mind, we provide 24-hour care by registered nurses who are supported by a dedicated team of personal carers and hospitality staff.

We have the expertise to assist with complex care requirements, and will always discuss your needs and wishes with you and your family.

Your general practitioner can visit you at Mertome, or you can choose to have your records transferred to one of our visiting general practitioners. Hall & Prior's occupational therapists, physiotherapists, speech pathologists and dieticians visit Mertome regularly to support our residents' care, and visits from other health professionals such as podiatrists, dentists and opticians are arranged as required.



*Our care team
is dedicated to
providing you
with the highest
quality care*





WHAT'S ON THE MENU?

Enjoying a variety of delicious, nutritionally balanced meals is an important part of maintaining good health.

From our central kitchen, our executive chef, sous chef, dieticians and speech pathologists work closely with our kitchen team to create meals that provide the maximum nutritional value without compromising on taste.

We offer a choice of hot and cold meals, cater for allergies and cultural requirements, and create a special menu for a theme day each month.

HOW MUCH DOES IT COST?

The cost of aged care is dependent on your circumstances and is different for everyone. The Government pays a supplement for residents who are assessed as eligible through a combined assets and income assessment: depending on your circumstances the Government may pay all, part or none of your care and accommodation costs.

You can find an explanation of the fees and your payment options on our website or ask our staff for fee and payment information. We will be happy to go through them with you and answer any questions you have.

HOW DO I APPLY?

Before you apply to live at Mertome, you will need to be assessed as eligible for residential aged care by an Aged Care Assessment Team, or ACAT. ACAT Assessments are free and your doctor, health centre or local hospital can refer you to an ACAT near you. Please keep a copy of your assessment as you will need to give it to our Director of Nursing before you can move in.

Once you are ready to apply, there are a number of forms that you will need to complete. Our staff are available to sit down with you and guide you through the application process if you like. Please feel free to ask us questions at any time.

Moving and **SETTLING IN**



Moving into an aged care home involves a lot of change for you and your family, and our staff are committed to supporting you during this time.

Your room will be furnished for you, and we encourage you to personalise your space with special photographs, paintings and soft furnishings to help you feel at home. There are television sets that you can watch in our common rooms, but you are welcome to bring your own television or radio if you wish.

Having someone to talk to who is knowledgeable and compassionate can make all the difference. Our Director of Nursing is very approachable and is available to discuss your care or the care of your loved one with you at any time. We look forward to welcoming you to our home.



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MERTOME

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For further information or to arrange a visit,
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