



26 June 2020

Dear Resident families,

During these very uncertain times it is pleasing to be able to advise you of some changes to visitor restrictions at our homes which have been in place during the COVID-19 pandemic.

While we must remain vigilant, this week the Australian Health Protection Principal Committee (AHPPC) issued updated advice regarding visits to residential aged care facilities. The NSW Government has amended its relevant Public Health Order to include the following:

- Children under the age of 16 are now able to enter our homes,
- Not have any symptoms including fever, cough, sore throat, shortness of breath or runny nose, have not been on a cruise ship in the last 14 day or have had COVID-19 or been in contact with someone with COVID-19;
- Must record a temperature of less than 37.5 degrees on entry;
- Have evidence of current Influenza vaccination; and
- A maximum of two visitors per resident per day
- Any staff or visitors who have been in Melbourne in the past 14 days will not be permitted to enter our homes.

A copy of the Public Health Order can be accessed on the link below.

[https://gazette.legislation.nsw.gov.au/so/download.w3p?id=Gazette\\_2020\\_2020-130.pdf](https://gazette.legislation.nsw.gov.au/so/download.w3p?id=Gazette_2020_2020-130.pdf).

We will continue to screen all visitors, staff and contractors entering our homes and we do ask that you continue to call ahead to the home to make an appointment or inform them of your intention to visit. Some of our homes will continue to have set visiting hours. Please discuss this with the Director of Nursing.

While there is no longer a two hour maximum visit time, in some circumstances we may still require you to limit the duration of your visit to ensure that we can maintain appropriate social distancing and maximum visitor numbers in the home, so that all our residents' families have the opportunity to visit.

Once again, I thank you for your continued support and understanding during these challenging times. Our number one priority has been to keep our residents healthy and safe, our staff are doing a wonderful job and we are grateful for their dedication and loyalty to our homes.

We will get through this together.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

**GRAEME PRIOR**  
**Chief Executive Officer**