



5 February 2021

Dear Resident family member

Thank you for your support during this week of lockdown in the Perth, Peel and South West regions of WA. The results of zero new cases of COVID-19 in our community is an achievement. We must remain vigilant though.

Our number one priority is the safety and wellbeing of our residents and staff.

The WA Government last night announced updated information on the current lockdown in the Perth, Peel and South West region. This announcement included restricting visitor access unless for exceptional circumstances (e.g. palliative care or end-of-life) until 14 February 2021 in the Perth and Peel region.

This means that all Hall & Prior homes within the Perth metropolitan area will remain closed to visitors, unless there are exceptional circumstances. As it is outside the Perth metropolitan area, Clarence Estate will return to allowing visitors to pre-lockdown conditions.

All staff and essential visitors are still required to continue wearing masks (excluding Clarence Estate).

We will still be doing phone and video calls and ask you to contact the Manager on duty if you have any questions regarding your loved one.

We will get through this together.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer