



13 February 2021

Dear Resident family members

Thank you for your support during the recent lockdown period for the Perth and Peel region. Our number one priority is the safety and wellbeing of our residents and staff.

We are waiting to receive updated advice from the WA Government regarding the lifting of restrictions for visitors to aged care facilities but have decided that from 14 February 2021 at 9am we will be welcoming visitors back into our homes. Having scheduled appointments allows us to ensure that we have adequate space available to allow for visits to happen in a COVID-safe manner and so we **encourage you to book an appointment before visiting**. All visitors, staff and contractors will still be required to undertake screening before entering.

Until we have Direction #4 confirmed we require all staff and visitors to wear masks.

It is still a requirement that anyone entering a residential aged care facilities must have a current Influenza vaccination. Our staff also continue to have training in Infection Prevention Control and Personal Protective Equipment (PPE).

We would appreciate if you are able to communicate this information to other family members.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer